



Welcome Letter

Dear Member:

On behalf of The Dental Care Plus Group and the Total Vision Service Plan, we would like to welcome you as a new member. We would like to briefly explain the relationship between Total Vision Service Plan and The Dental Care Plus Group.

The Total Vision Service Plan is a discount fee for service plan owned and administrated by Alternative Benefit Solutions. The Dental Care Plus Group has contracted to provide the Total Vision Service Plan to all DCPG members.

The Total Vision Service Plan is not an insurance plan but a discount plan. Instead of a discount off of an unknown retail cost, the majority of optical goods and services are available on a fee schedule basis. With this plan design, members of the plan can better determine their exact out of pocket expenses.

Members of the plan simply present their DCPG ID card at any of the provider locations and they receive their savings at the time of purchase. A Fee Schedule and a Provider Directory are provided for your convenience. To take advantage of the plan, members must visit one of the approved providers. Members must present their ID card at the time of service to receive their discount.

Should you have any specific questions regarding the Total Vision Service Plan, please call the TVS customer service department at 513-921-7500 or 800-869-5400. Information regarding the Total Vision Service Plan is also available on our web site www.dentalcareplus.com.

Sincerely,

A handwritten signature in black ink that reads "Anthony A. Cook".

Anthony A. Cook
President and CEO
The Dental Care Plus Group

A handwritten signature in black ink that reads "Vince Thoma".

Vince Thoma
President
Alternative Benefit Solutions