

Tips on using the HOMETOWN FAN ticketing app.

Download the app on your phone and set up your account profile.

In the search bar, type in: **madeira** to view published events

There will then be a **Schools and Organization Tab** and an **Events Tab** option

A. Under the **Schools and Organization Tab**:

*Select **Madeira High School**: You will find the option to purchase:

1. Madeira Athletic Booster Memberships
2. Madeira Athletic Booster sponsored events
3. Tickets to MHS **home** athletic events

*Select **Madeira Middle School** to purchase tickets to MMS **home** athletic events

B. Under the **Events Tab** option, you will find any published Hometown tickets to events in which Madeira is participating. (Most schools publish events at the beginning of each week.)

Any purchases you make will be stored under the **Tickets** tab. When you click on the ticket, you will see the option to **SHARE TICKET**. Click it to share your tickets with others via text message or email address. They will then get the QR code to have scanned at the ticket gate.

Please note: DO NOT STORE TICKETS/PASSES IN THE APPLE WALLET – we find they can't be scanned from the wallet

BOOSTER MEMBERSHIP PASSES: Depending on the level of membership you choose, you may share the pass with your family members. Just remember that the pass can only be scanned the number of passes allotted to your membership at any given event. It will be easiest to access the shared pass if your family member(s) has the HomeTown Fan app set up on their phone. Without the app, you will need to email, text or print the pass for them to use.

TICKETS TO OTHER VENUES: The same process will work for purchasing tickets at other venues that also sell tickets through HomeTown Ticketing. For example, if you wanted to see if you can buy tickets at Norwood, type in norwood in the search bar. If they are selling tickets though HTT, you will see the option to select the school and the events that are available to purchase will show up. Make your choice and buy your tickets. They will then be available in your app under the **tickets tab**.

FYI...The OHSAA tournament tickets are sold through HomeTown Ticketing. You can use your fan app to purchase them. Simply type ohsaa in the search bar. Under the Schools and Organization tab, choose OHSAA Southwest District to find the event.